

Limited Warranty Policy

Coastal Climate Control (Company) warrants that if any part of a new system that includes the accompanying product proves to be defective to the original user in material or workmanship within the limits of the schedule below, the company will, at the company's option, either replace or repair that part without charge.

Compressor (excluding Controller): 5 years from date of purchase

Electronic components: 1 years from date of purchase

Mechanical components: 1 year from date of purchase

- Note** - Items sold individually, i.e. not as part of a complete system, carry a one year warranty only.
- Items replaced or repaired under warranty are covered only for the remainder of the term of the original warranty.

This warranty does not cover:

- Any field labor or other costs for inspection, testing, removal, transportation, or installation of any component unless pre-authorized by the Company and issuance of a Work Order number
- Damage, failure, or malfunction due to, or arising from, improper, faulty, or unapproved installation, servicing, and/or application, and from failing to strictly follow the guidelines included with the equipment and in the Installation & Instruction Manual.
- Any component of a system that is not comprised solely of Frigoboat supplied refrigeration parts.
- Damage, failure, or malfunction resulting from accident, misuse, abuse, neglect, mishandling, alteration, modification, Acts of God, or service by personnel other than those pre-authorized by the Company.
- Damage, failure, or malfunction resulting from inadequate or faulty power supply to the system, or improper, faulty, or unsafe vessel wiring.
- Damage, failure, or malfunction due to foreign substances being injected into the system, including, but not limited to, additional refrigerant oil, “conditioner”, leak stopper and/or leak detecting liquid.

No responsibility is assumed for injury, illness or death due to medical supplies and/or drugs being subjected to incorrect temperatures while stored in an application cooled by a Frigoboat refrigeration system.

No responsibility is assumed for any special, incidental, or consequential damages.

- Note** Some states do not allow the exclusion or limitation of incidental or consequential damages so the above exclusion or limitation may not apply.

In the event of a component failure or malfunction in North America or the Caribbean, please contact Coastal Climate Control at 301 352 5738. If requested, return faulty part, freight pre-paid, together with proof of purchase. No returns will be accepted without prior authorization and the issuance of an RMA number by Coastal Climate Control. Damage due to shipping is not covered in this warranty and so it is suggested that you insure the shipment. If the part(s) is found to be defective due to faulty materials or workmanship, it will be repaired or replaced free of charge and returned freight pre-paid.

If warranty service is required in areas other than North America and the Caribbean, please visit the manufacturer's web site at www.veco.net.