

Owner's Limited Warranty Policy

1. Coverage

The Limited Warranty provided by Mabru Power Systems, Inc. ("Mabru") applies to the original purchaser ("owner") of Mabru-manufactured products or components ("Mabru products"). This warranty covers defects in material and workmanship under normal use.

If Mabru, at its discretion, determines that a Mabru product is defective within the applicable warranty periods specified in Section 4, Mabru will either repair or replace the product or refund the original purchase price. Note that labor charges for removal, reinstallation, or replacement beyond the covered Mabru product are the owner's responsibility. **This warranty allows for up to one hour of travel time for the service dealer; any additional travel time will be the owner's responsibility.**

This Limited Warranty supersedes all other express warranties and liabilities. A cash refund constitutes full and final satisfaction of all claims. Mabru is not liable for incidental or consequential damages, including damage to other products resulting from defects. Some jurisdictions do not allow limitations on incidental or consequential damages, so these limitations may not apply to you. Implied warranties, including those of merchantability and fitness for a particular purpose, are limited to the duration of this Limited Warranty. This warranty provides specific legal rights, and you may have additional rights depending on your jurisdiction.

2. Exclusions

The following are not covered under this Limited Warranty:

1. Failures due to improper installation, including non-compliance with Mabru's instructions or American Boat and Yacht Council ("ABYC") standards.
2. Failures resulting from abuse, misuse, accident, fire, submergence, or use contrary to instructions.
3. Failures due to lack of regular preventative maintenance as outlined in the Operator's Manual.
4. Alterations that impair the product's original characteristics.
5. Products not manufactured by Mabru.
6. Products used as integral components in products not manufactured by Mabru.
7. Additional labor charges for removal, reinstallation, or replacement beyond the covered product.
8. Travel costs exceeding one hour for the servicing dealer.
9. Pumps with cracked heads, run dry, water-damaged, or with blown freeze plugs.
10. Gauge instrument calibration.
11. Exterior corrosion.
12. Water damage to components such as blowers, logic boards, and display heads.
13. Incorrect programming of displays.
14. Dirty condensers and/or evaporators.
15. Failures due to improper winterization.
16. Damage from improper return packaging or freight handling.

17. Replacement of refrigerant with unauthorized substitutes.
18. Environmental and/or recovery fees.
19. Welding and nitrogen fees.
20. Installation and application of Mabru products unless performed in-house by Mabru.

3. Warranty Service Procedure

To obtain warranty service, submit a completed Mabru Warranty Claim form. This form can be requested by emailing support@mabrumarine.com. Upon claim approval, you have the following options:

1. **Preferred Option:** Have a Mabru-authorized Servicing Dealer perform the necessary repairs. Contact Mabru Customer Service for recommendations or directly reach out to an authorized dealer.
2. **Second Option:** If no authorized dealer is available in your area, Mabru may authorize a local dealer, with Mabru assisting as needed.
3. **Third Option:** Send the product to Mabru's factory for repairs. Mabru will return the product within approximately three weeks, with shipping costs covered if the claim is valid and the product is less than one (1) year old.

For warranty claims, contact Mabru Customer Service to confirm if the product was defective. Repairs will use only authorized Mabru parts. Mabru does not authorize third parties to create warranty obligations. Legal action to enforce the warranty must be initiated within 90 days after the warranty period's expiration.

4. Warranty Coverage Period

The warranty period commences from the date of possession by the original owner if installed by the OEM, or from the date of installation if installed by a dealer. This warranty period will not exceed the maximum duration from the date of the initial sale.

The warranty is transferable and will carry any remaining coverage based on the original purchase or installation date. Please note that the warranty coverage does not reset following repairs or replacements.

Please be advised that international shipping charges, duties, and VAT are not covered under this warranty. For domestic shipping, Mabru Power Systems will cover standard shipping costs up to \$250 for the first year of the warranty. This coverage includes both return and shipment. Please note that Mabru Power Systems will not be responsible for storage, returned shipment fees, or any additional charges beyond the standard shipping amount.

Lithium Battery Warranty

2-Year Limited Warranty. All claims must be filed with Mabru Power Systems, Inc. directly. The warranty does not cover any improper use or handling of batteries as described in the above safety and warnings. The customer will be responsible for shipping a replacement battery if the warranty is accepted. The customer is responsible for disposing of the original battery.

5. Table of Warranty Periods

Marine Air Conditioning

1. Mabru – Direct Expansion SC Series Self-Contained Units: 2 years (1-year parts and labor, 2nd year parts only), not to exceed three years from the date of production.
2. Mabru – Air Handlers Chilled Water Systems: 2 years (1-year parts and labor, 2nd year parts only), not to exceed three years from the date of production.

Replacement/Miscellaneous Parts

- Pumps: 1-year parts only
- Compressors: Lifetime warranty
- Replacement parts and components: 90 days parts only

Marine Battery Chargers

- All sale types: 1-year parts and labor, not to exceed three years from the date of manufacture.

Mabru Lithium Batteries

Marine Battery Chargers

- All sale types: 1-year parts and labor, not to exceed three years from the date of manufacture.